

xmREQUEST

Network-based Work Requests

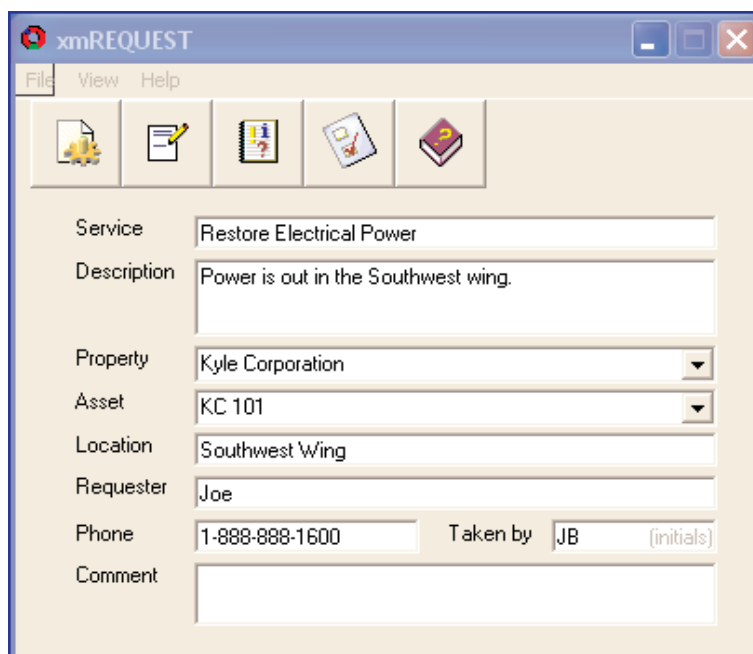
Maintenance Requests Sent from Your Desktop

xmREQUEST™ allows users to send work requests to MicroMain XM™ and check work status directly from their computer using a simple data entry form.

xmREQUEST is a small accessory program that can be installed on any networked computer — even computers with remote connections. Once installed, users can send a work request directly to MicroMain XM. Just fill in a few simple fields and click “send.” A work request will be created in the MicroMain XM database, ready for the maintenance staff to process — no need to retype or cut and paste.

xmREQUEST’s email feature gives users the option to send an email message with pertinent work request details to members of their organization using any compatible email program.

With the WORK REQUEST STATUS function, users can view the status of any work request they have submitted. No more time wasted on answering phone calls from customers wondering when the work will be completed.



The screenshot shows the xmREQUEST application window. The title bar reads "xmREQUEST" and the menu bar includes "File", "View", and "Help". Below the menu bar is a toolbar with icons for file operations. The main area contains a data entry form with the following fields:

Service	Restore Electrical Power	
Description	Power is out in the Southwest wing.	
Property	Kyle Corporation	
Asset	KC 101	
Location	Southwest Wing	
Requester	Joe	
Phone	1-888-888-1600	Taken by JB (initials)
Comment		

With xmREQUEST, you'll see results right away:

- You will increase productivity in your maintenance department by automating the request process and automatically update users on the status of work requested.
- The simple interface of xmREQUEST means little or no training for your users.
- Maintenance staff can be notified automatically by email whenever a new work request is submitted.

**Submit Work Requests
and Check on Work Status
Directly from Your Computer**

www.micromain.com



**To see MicroMain's xmREQUEST for yourself, call 1-888-888-1600.
Start improving your maintenance today!**