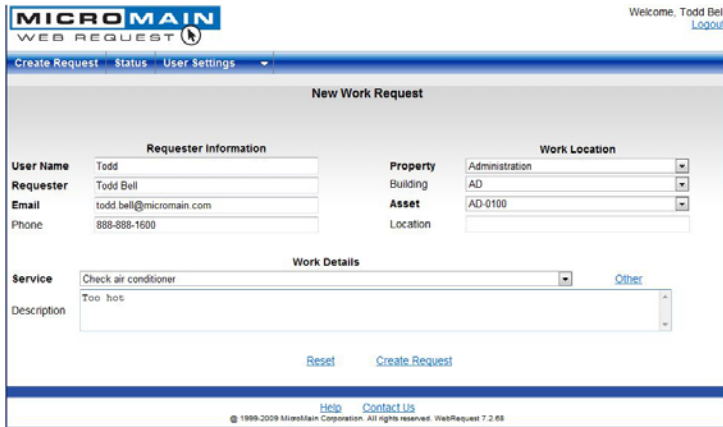


MICROMAIN WEB REQUEST

MicroMain™ Web Request allows users and guests to request work over the Internet. It provides an easy way for organizations to manage requests and users to request work at any time from any computer with a web browser.

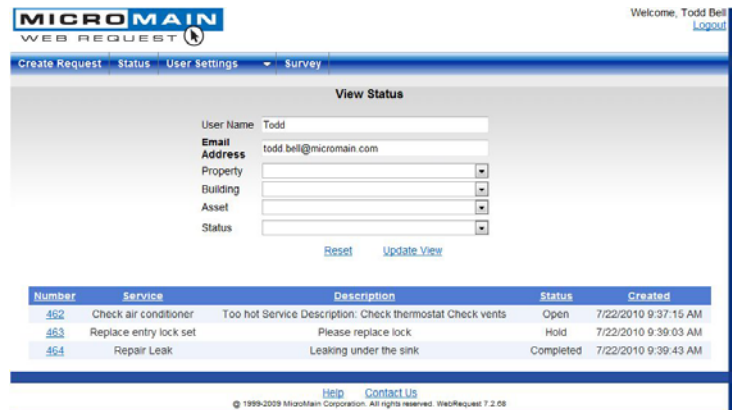
From the new Work Request screen the requester can enter basic request information:

- Email Address (required)
- Requester (required)
- Phone - contact information for the requester
- Property (required)
- Building
- Asset (required)
- Location - brief description of where the asset is located
- Service (required) - select from pick list or enter short description of the problem
- Description - more detailed description of the problem or maintenance needed



Requesters can also check the status of their requests. Information available includes:

- Work order/request number
- Service requested
- Description given
- Current status
- Date the request was created



Number	Service	Description	Status	Created
452	Check air conditioner	Too hot Service Description: Check thermostat Check vents	Open	7/22/2010 9:37:15 AM
453	Replace entry lock set	Please replace lock	Hold	7/22/2010 9:39:03 AM
454	Repair Leak	Leaking under the sink	Completed	7/22/2010 9:39:43 AM

Want to see MicroMain software for yourself? For a free trial, call 1-888-888-1600.