

MicroMain

Mobile for Blackberry

MicroMain™ Mobile for BlackBerry® helps you save valuable time by using one device for maintenance work orders and voice and data communication.

Instead of printing work orders, having maintenance technicians travel back and forth to retrieve new papers, and manually inputting all data, use BlackBerry smartphones to streamline your workflow. Your technicians can receive and send data wirelessly, increasing both convenience and accuracy.

Easily Transmit Work Orders

With MicroMain for BlackBerry, your maintenance staff can:

- Download work orders at any time
- Complete tasks
- Update the work order at the point of work performance
- Upload completed work order information

Whether in the field or on the plant floor, technicians complete their work and close out work orders on their BlackBerry. With these smartphones, maintenance staff can upload from anywhere and update the database in real time. This electronic transfer of information increases accuracy and eliminates need to retype information entered on paper work orders.

Manage Maintenance and Communication

With MicroMain for BlackBerry and the smartphones, you can manage maintenance and your internal communications with just one device. In addition to sending and receiving work orders, you can also communicate with your maintenance technicians via:

- Phone
- Text message
- Email
- Web links for maps and directions
- Other data applications

The technicians can also call or email as they are completing their work throughout their shift. This includes asking questions about their work orders, requesting approval for creating new work orders, or checking in on unassigned work orders before downloading them to their BlackBerry.

Using one handheld device, managers, supervisors, and maintenance technicians can take advantage of the phone, browser, and organizer capabilities as well as the MicroMain mobile application. This allows everyone to use a BlackBerry to not only access or review maintenance work orders but also communicate immediately with voice or data.

Improve Productivity

Your staff will be able to get more work done in less time using MicroMain for BlackBerry and the smartphones for work orders. They can download their assigned work orders or any work orders available to any maintenance technician. This software checks for new work orders at user-specified intervals; in addition, automatic download options allow users to save time and effort.

Instead of traveling back to the shop to get the paperwork, your technicians can open and close new work orders on the spot, completing any additional work that they see needs to be done.

Set Security

All mobile functionality is managed by log-in, which allows administrators to determine security, type of data, and parameters for specific users. Administrators can set up security for each maintenance technician to determine who has access to the software and which work orders are available to which technicians.

Want to see MicroMain software for yourself? For a free trial, call 1-888-888-1600.

